

Privacy and Data Protection Policy

Last Modified: August 8th, 2025

Information that the Company obtains from you via Our online presence at this website is governed by this [Privacy and Data Protection Policy](#) (the “**Policy**”). This Policy does not cover information that you submit on other websites, even if We communicate with you on those sites. For example, if you post something on Facebook, Twitter, or YouTube, that information is governed by the privacy policies on those websites, and is not governed by this Policy.

BY USING THE COMPANY’S WEBSITE, YOU SIGNIFY YOUR AGREEMENT TO THIS POLICY. IF YOU DO NOT AGREE, YOU SHOULD NOT USE THIS SITE.

1. BACKGROUND

Museum of Illusions (“**Company**,” “**We**,” “**Us**,” “**Our**”) is committed to protecting the personal information you share and/or store with Us. By using this website (the “**Service(s)**”), you consent to this Privacy Policy, which applies to transactions and activities and data gathered through the Company’s website (the “**site**” or “**website**”). We collect information about the apps, browsers, and devices you use to access the Services, which helps Us fulfil and improve this Service and optimize your user experience. This Policy describes Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information We collect:

- On this website.
- In email, text, and other electronic messages between you and this website.
- Through Our mobile applications, which provide dedicated non-browser-based interaction between you and this website.
- When you interact with Our advertising and applications on third-party websites and services, if those applications or advertising include links to this Policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party; or
- Any third party, including through any application or content (including advertising) that may link to or be accessible from or through the Website.

Please read this Policy carefully to understand Our policies and practices regarding your information and how We will treat it. If you do not agree with Our policies and practices, your choice is not to use Our website. By accessing or using this website, you agree to this privacy Policy. This Policy may change from time to time. Your continued use of this website after We make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

2. WHAT INFORMATION DO YOU COLLECT FROM ME AND HOW YOU COLLECT IT?

We collect information that may personally identify you when you voluntarily access this site from your computer or mobile device, register your email address on the site, enter a contest or sweepstakes, respond to a survey or communication such as email, or engage with another site feature. The information We collect on or through Our website may include information:

- By which you may be personally identified, such as name, postal address, email address, telephone number, or any other identifier by which you may be contacted online or offline (“**personal information**”).
- That is about you but individually does not identify you.
- About your internet connection, the equipment you use to access Our website, and usage details.
- Information that you provide by filling in forms on Our website. This includes information provided at the time of purchasing tickets, subscribing to Our service, or requesting further services. We may also ask you for information when you enter a contest or promotion sponsored by us, and when you report a problem with Our website.
- Records and copies of your correspondence (including email addresses) if you contact Us.
- Your responses to surveys that We might ask you to complete for research purposes.
- Details of transactions you carry out through Our website and of the fulfilment of your orders. You may be required to provide financial information before placing an order through Our website.

We collect this information:

- Directly from you when you provide it to Us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies.
- From third parties, for example, Our business partners.

You can always choose not to provide information, however, this may prevent you from taking advantage of such site features of this website. When you access Our site from your computer or mobile device (either one, a “**device**”) to access and use the Services, We may receive information about your location and your computer or mobile device, including a unique identifier for your device. We may use this information to provide you with location-based services, such as advertising, search results, and other personalized content. Most mobile devices allow you to turn off location services. Please contact your mobile service carrier or device manufacturer to learn how to disable location services for your particular device. We also automatically collect information on the type of device you use (known as a device identifier) as well as your operating system. We use mobile analytics software to allow Us to better understand the functionality of Our site on your device. This software may record information including how often you use the site, events that occur within the site, aggregated usage, performance data, and where the site was accessed from. The information We store within the analytics software is anonymized. In other words, We do not link the information to you. We store within the analytics software to any personal Information that you submit within the site.

Changes to Personally Identifiable Information: To change any personally identifiable information that you have shared with us, please contact Us at info@moineworleans.com.

3. HOW IS MY INFORMATION USED?

The information We collect is used for a variety of purposes, such as:

- to present the website and its contents to you;
- to provide you with information, products, or services that you request from Us;
- to fulfil any other purpose for which you provide it;
- to perform statistical, demographic, and marketing analyses of users of Our services to improve Our relationship with Our customers by personalizing your site experience where possible, allowing Us to deliver the type of content and product offerings in which you may be most interested;
- to improve Our service to you in responding to any of your service requests;
- to carry out Our obligations and enforce Our rights arising from any contracts entered into between you and Us, including the Terms & Conditions on this site and for billing and collection;
- for product development purposes and to generally inform advertisers about the nature of Our subscriber base to improve Our relationship with Our customers;
- to customize your experience by allowing advertising to be targeted to the users for whom such advertising is most pertinent;
- to administer contests, promotions, surveys, and/or other site features;
- to notify you about changes to Our website or any products or services We offer or provide though it;
- in any other way We may describe when you provide the information; and
- for any other purpose with your consent.

E-mailing list users of the service may be given a choice whether they would like to be included on Our e-mail list and receive e-mail newsletters from us. If You have opted-in to receive e-mail newsletters from us, you may periodically receive communications including links to and information regarding sales, promotions, sweepstakes, and other information that we, at Museum of Illusions believe you may find interesting. If you have not opted-in to receive e-mail newsletters from us, you will not receive these e-mails. How to Opt-Out of E-mailing List: If you would no longer like to receive e-mail newsletters from us, you can unsubscribe by selecting the unsubscribe link located in any of Our promotional emails.

4. HOW IS MY INFORMATION STORED AND PROTECTED?

The security of your personally identifiable information is important to us, and We strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information that We store in order to protect it from unauthorized access, destruction, use, modification, or disclosure. While We attempt to protect the information in Our possession, no security system is perfect and We cannot promise that information about you will remain secure in all circumstances, including the security of your data during transmission to Us or the security of your data on a computer or mobile device. We are committed to alerting you and taking protective measures when a breach is discovered.

5. WHAT INFORMATION IS COLLECTED THROUGH TECHNOLOGY AND BY THIRD- PARTIES?

During your visit, as you browse through and interact with Our site and place orders, We automatically collect and store the following non-personal, or anonymous, information about your visit:

- the date and time you access Our site;
- the pages you visit on Our site;
- if you navigate to Our site by clicking a link, the location of that link;
- the technical capabilities of the device you use to access Our site;
- the internet service provider you use to connect to Our site (for example "companyX.com" if you have a commercial internet account, or "universityX.edu" if you connect from a university); and
- the IP address (a number automatically assigned to your device whenever you are surfing the internet) from which you access Our site.

We use this information, in the aggregate, to make Our website more useful to visitors — to learn about the number of visitors to Our site and the types of technology used, to detect operational problems, and to improve the website's overall security. Cookies, Beacons, Local Storage and Other Similar Technologies Cookies are small data files which include anonymous, unique identifiers that We may transfer to your device to allow Us or a third-party to recognize you and make your next visit to Our site easier. Recognizing your device helps Us provide features such personalized advertisements, improve services, and compile aggregate data about site traffic and interaction. We may also use them to help Us understand your preferences based on previous or current site activity, which enables Us to provide you with improved services. We also use cookies to help Us compile aggregate data about site traffic and interaction so that We can offer better experiences and tools in the future. Similarly, flash cookies (also called Local Shared Objects or "**LSOs**") are data files similar to cookies, except that they can store more complex data. Flash cookies are used to remember settings, preferences, and usage, particularly for video, interactive gaming, and other similar services. We may transmit non-personally identifiable website usage information to third-parties in order to show you advertising for the Company when you visit other sites. You may choose to have your device warn you each time a cookie is being sent, or you may even choose to disable cookies through your device settings. Each device is a little different, though, so please contact your mobile service carrier or device manufacturer to learn how to disable or modify cookies for your particular device. Do note that if you've chosen to disable or delete cookies on your device, some of the functionality of Our site may be lost. Some of Our features may not display properly, and We recommend that you leave them turned on.

Do Not Track Signals: We do not respond to browser-based "do not track" signals. Do Not Track is a preference that you can set in your web browser to inform websites that you do not want to be tracked. You can enable or disable Do Not Track by visiting the preferences or settings page of your web browser.

Analytics, Log Files and Reading History: We gather certain information automatically and store it in log files. This information may include IP addresses, browser type, operating system, and other usage information about the use of Our services, including a history of the pages or site features you view and/or interact with. We may combine this automatically collected log information with other information We collect about you. We do this to improve services We offer you, including customized recommendations, advertising, to improve marketing, and to track access and use of the Services across the devices that you may use to access the Services. We have hired third parties to provide Us information, reports, and analysis about the usage and browsing patterns of Our users. They may independently record the type of device and operating system You are using, general location information, as well as events that occur on Our App, such as how often you use Our App.

6. DO YOU SHARE MY PERSONALLY IDENTIFIABLE INFORMATION WITH ANYONE?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless We provide you with advance notice, except as described below. The term “outside parties” does not include the Company, its affiliates, or this website. It also does not include website hosting partners and other parties who assist Us in operating Our website, conducting Our business, or servicing you, so long as those parties agree to keep your information confidential.

Third Parties: We may share information about Our visitors in aggregate or de-identified form with third parties. Nothing in this Policy is intended to indicate a restriction of Our use or sharing of aggregated or de-identified information in any way. We may also include links to third party websites on Our site in an attempt to provide you with increased value. These linked websites or other apps may have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, We seek to protect the integrity of Our site and welcome any feedback about these linked sites (including whether a specific link works).

Disclosure by Necessity: We may occasionally access, preserve, and/or disclose personal information as required by law, for example, to comply with a court order or subpoena or We have a good faith belief that such action is necessary to (1) comply with the law or with legal process; (2) protect and defend Our rights and property; (3) protect against misuse or unauthorized use of Our Services; or (4) protect the personal safety or property of Our users or the public (among other things, this means that if you provide false information or attempt to pose as someone else, information about you may be disclosed as part of any investigation into your actions).

As We continue to develop Our business, We or Our affiliates may sell or buy other businesses or entities, or We may merge with another company, or be bought by another company. In such transactions, personal information may be among the transferred assets. Your information may be stored and processed in any country in which We maintain facilities or conduct operations. By using Our website, your personal information may be transferred outside of your country of use and/or residence. When your account becomes inactive, your information may remain in Our computers, electronic databases, and/or archives, and may not be reasonably capable of expungement.

7. WHAT ARE YOUR LEGAL GROUNDS FOR PROCESSING MY PERSONAL INFORMATION?

We rely on the following legal bases to use your personal data:

- a. Where it is needed to provide you with Our products or services, such as communicating with you,
- b. With your consent, such as for providing you with direct marketing communications to the extent required by law, and
- c. Where it is in Our legitimate interests to do so, such as to comply with legal obligations.

8. CHILDREN’S GUIDELINES; COPPA COMPLIANCE

If you are under 18, you may use the Company’s site only with the involvement of a parent or guardian. We do not knowingly collect or store any personal information about children under the age of 13. No one under age 13 may provide any personal information to Us or on the website. If you are under 13, do not use or provide any information on this website or through any of its features, make any purchases through the website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use.

If you are a parent or guardian and you learn that your child has provided Us with personally identifiable information, please contact Us. If We become aware that We have collected personally identifiable information from a child under age 13 without verification of parental consent, We take steps to remove that information from Our servers.

Residents of certain states under 13, 16, or 18 years of age may have additional rights regarding the collection and sale of their personal information. Please see Your State Privacy Rights below for more information.

9. YOUR STATE PRIVACY RIGHTS

State consumer privacy laws may provide their residents with additional rights regarding Our use of their personal information.

California, Colorado, Connecticut, Delaware, Florida, Indiana, Iowa, Montana, Oregon, Tennessee, Texas, Utah, and Virginia provide (now or in the future) their state residents with rights to:

- Confirm whether We process their personal information.
- Access and delete certain personal information.
- Correct inaccuracies in their personal information (excluding Iowa and Utah).
- Data portability.
- Opt-out of personal data processing for:
 - targeted advertising (excluding Iowa);
 - sales; or
 - profiling in furtherance of decisions that produce legal or similarly significant effects (excluding Iowa and Utah).
- Either limit (opt-out of) or require consent to process sensitive personal data.

The exact scope of these rights may vary by state. To exercise any of these rights please submit a request to this designated email address: info@moineworleans.com.

Nevada provides its residents with a limited right to opt-out of certain personal information sales. Residents who wish to exercise this sales opt-out right may submit a request to this designated email address: info@moineworleans.com. However, please know We do not currently sell data triggering that statute's opt-out requirements.

10. AMENDMENTS

We reserve the right to update or change this Policy at any time. Your continued use of the Service after We inform you of and/or post any amendments to the Policy at the website will constitute your acknowledgement and acceptance of such amendments.